



# Seahaven Swim and Fitness Centre Accessibility Information



**We offer i-go scheme concessionary discounts at our leisure centres and swimming pools.**

Show your i-go card to reception at Seahaven Swim and Fitness Centre to receive concessionary rates; £3.30 swims, Gym Session: £3.85\*, plus get one carer in for free if they are assisting.

*\*Concessionary gym session price is subject to a £19.95 joining fee. Minimum age 14 unless accessing gym via fit families or t45 programme. Contact centre for an induction*

**Your i-go champion at Seahaven Swim and Fitness Centre is the Operations Manager, who will be happy to help you make the most of your visit.**

**An i-go card gives you discounts and accessibility information at leisure centres, attractions, activities and clubs in East Sussex.**

**You can get an i-go card if you:**

- Are 0-25 years old
- Live or receive education in East Sussex; and have special needs or a disability  
This includes learning difficulties, physical disabilities and autism
- A diagnosis isn't necessary

*i-go is an East Sussex County Council scheme which Wave Leisure offers at our centres. For more information and to get an i-go card, please visit their website: <https://igo.eastsussex.gov.uk>*

**Please see a breakdown of accessibility at this centre below.**

From time to time some features may be out of order as they require maintenance. We advise checking with the centre before travel if you require a certain feature to enjoy our facilities. If you have any other questions either before you travel or during your visit, please ask one of our friendly team who will be happy to help.

**For more information, please get in touch:**

**Tel:** 01273 512498

**Email:** [info@waveleisure.co.uk](mailto:info@waveleisure.co.uk)

Seahaven Swim and Fitness Centre, Chapel Street, Newhaven, East Sussex, BN9 9PN





# Seahaven Swim and Fitness Centre Accessibility Information



Seahaven Swim and Fitness Centre is open Monday - Friday 7am - 9.45pm and Saturday and Sunday 8am - 6pm. Bank Holiday times vary, please contact the centre for more information.

## Planning a Visit

- We welcome guide dogs
- Seahaven Swim and Fitness Centre does not have onsite parking. The closest available parking is in Newhaven Town
- For a full list of concessionary rates\*, please contact Seahaven Swim and Fitness Centre

## Arrival

- Sliding automatic entrance door
- Lowered reception counter – accessible for wheelchair users
- Radar key available on arrival at request
- Please ask on arrival if you need assistance with lift to upper balcony/ gym level
- On exit from the lift on Level 1 there is a door to access the balcony and gym area. Please ask at reception if you need assistance opening before going in the lift
- There are two available gyms doors; the first gym door offers a key pad at an accessible height

## Reception

- We have large print timetables on A4 available on request
- Lowered reception counter
- Hearing Loop

(\*Concessions: Junior, Disabled, i-go, Universal Credit, Employment and Support Allowance, Pension Credit or Job Seeker's Allowance (Proof of entitlement required on admission.)





# Seahaven Swim and Fitness Centre Accessibility Information



## General Space & Swimming Pools

- The floors inside are smooth
- Most areas are suitable height for wheelchair users
- There is a chair hoist to access the main pool – please ask at reception for assistance upon arrival
- There is ramp access to the Training Pool only

## Toilets & Changing Rooms

- We have an accessible toilet & change with hand dryer, lowered sink and emergency cord
- Shower is available but is not adjustable
- There are lowered hand rails for support in the change as well as on the main door
- The changing room has a large bench and shower with a pull-down hand rail
- The changing room needs a radar key to access. This is available upon request at reception if needed

## Stairs, Steps and Lifts

- The stairs leading to the balcony have a handrail
- A lift is available with a emergency alarm and a stop button. Please ask at reception if you need any assistance

## Noise & Lights

- Fire alarms are tested weekly during opening hours, please contact the centre for more information
- Tannoy system used in the centre
- If bigger groups are in the pool reception staff will inform customers upon arrival